

**Custer County Local Technology Planning Team
Broadband (Internet Access) Service Survey**

Custer County is seeking adequate broadband service that is affordable and redundant. To evaluate the existing demand and resources available your participation is needed so that we can create an accurate internet service picture. Please complete and return this questionnaire as shown below.

Name (Organization or Individual): _____ Date: _____

- Type: Retail
 Food Service or Accommodation (Motel/Bed & Breakfast, etc.)/Tourism
 Real Estate
 Construction
 Health Care
 Professional Services/Technology
 Financial Services
 Transportation
 Manufacturing
 Wholesale/Distribution
 Individual/Residence
 Other _____

- Size: Residence or Individual
 Business: Small (0-15 employees)
 Business: Medium (16-45 employees)
 Business: Large (45 or more employees)
 Anchor Institution: County, Town, School, Library, Community Center, etc.

Which best describes your business at this location (if not applicable skip this question):

- It is a sole proprietor location
 It is the primary location or headquarters with at least one other facility elsewhere
 It is a branch or affiliate of a parent company located elsewhere

An estimate of annual gross sales (If not applicable skip this question):

- Less than \$50,000
 \$50K - \$100K
 \$100K - \$250K
 \$250K - \$500K
 \$500K - \$750K
 \$750K - \$1Million
 \$1Million +

Which methods (s) of Internet Access service to you currently have?

- Telephone dial-up
- CenturyLink DSL connection
- Wireless connection (DD Wireless, RidgeviewTel, other)
- Satellite connection (HughesNet or WildBlue Internet)
- T-1 Leased Line (High Speed Internet)
- Mobile (cellular) connection (Example: AT&T Wireless)
- Cable TV High Speed Internet connection
- Other type of High Speed Internet connection _____
- None

Your current situation:

	Name of Provider(s)	Monthly Rate	Satisfaction with service (1-5, low-high)
<u>Telephone:</u> Land Line Cellular/Mobile			
<u>Data:</u> Internet Access E-mail Provider Website Provider Wi-Fi Service Other _____			

Internet Speed Test

Please Log onto <http://www.colorado.gov/BroadbandSWF/speedtest.htm> and record your current speed

Date _____ Time _____
 Download speed _____ Upload speed _____
 Latency (Ping in ms) _____

Do you have a contract on your internet Service? Y___ N___
 Month/Year that your contract expires? MM/YYYY: ____/____
 Do you have a Level of Service (LoS) agreement? Y___ N___
 Is your current speed adequate for your business? Y___ N___
 Will current internet service be adequate in 2 years? Y___ N___
 Briefly describe additional services you desire? _____

Email contact information for receiving updates _____

Thanks for your participation; your input is valuable for this feasibility study and Broadband planning process!
 Please mail to PO BOX 360, Westcliffe, CO 81252 or drop this survey off to the CSU Extension office; or
 Scan and Email to Robin.Young@ColoState.edu or Fax: 720-294-0130.